



# Central Ohio Area Agency on Aging Summary of Programs and Services

**800-589-7277**  
**coaaa.org**

Central Ohio Area Agency on Aging serves Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway, and Union counties.

Program Name	Who It Is For/What It Does	Basic Services and Benefits	Eligibility Requirements
<b>PASSPORT</b>	An alternative to nursing home care. Helps financially eligible older adults with disabilities remain safe and independent at home.	<ul style="list-style-type: none"> <li>• Homemaking</li> <li>• Transportation</li> <li>• Emergency Response</li> <li>• Personal Care</li> <li>• Meals/Nutrition</li> <li>• Care Management</li> <li>• Home Modification</li> <li>• Medical Equipment</li> <li>• Adult Day Services</li> <li>• Nursing</li> </ul>	<ul style="list-style-type: none"> <li>• 60 years of age or older</li> <li>• Have qualifying functional impairments (need assistance with bathing, meals, etc.)</li> <li>• Medicaid-waiver eligible*</li> </ul>
<b>Assisted Living Waiver</b>	Provides care for Medicaid-eligible adults in an approved assisted living facility. An alternative for people needing more care, but not a nursing home.	<ul style="list-style-type: none"> <li>• Private room/bath</li> <li>• 24-hour on-site response</li> <li>• Meals, personal care, and homemaking</li> <li>• Care management and social activities</li> </ul>	<ul style="list-style-type: none"> <li>• 21 years of age or older</li> <li>• Have qualifying functional impairments (need assistance with bathing, meals, etc.)</li> <li>• Medicaid-waiver eligible*</li> </ul>
<b>MyCare Ohio</b>	Provide care for Medicare and Medicaid-eligible adults in their homes or in an approved assisted living facility. An alternative for people needing more care, but not a nursing home.	A managed care organization oversees healthcare (Aetna Better Health of Ohio or Molina Healthcare of Ohio). Services are similar to PASSPORT and include medical care, long-term care, behavioral health services, as well as care coordination. COAAA provides in-home waiver service coordination.	<ul style="list-style-type: none"> <li>• 18 years of age or older</li> <li>• Have qualifying functional impairments (need assistance with bathing, meals, etc.)</li> <li>• Medicare eligible</li> <li>• Medicaid-waiver eligible*</li> <li>• Person must live in a participating county</li> </ul>
<b>Franklin County Senior Options (FCSO)</b>	Homecare program funded by the Franklin County Senior Services Levy. To contact FCSO, call 614-525-6200.	<ul style="list-style-type: none"> <li>• Adult Day Services</li> <li>• Homemaker</li> <li>• Personal Care</li> <li>• Transportation</li> <li>• Meals/Nutrition</li> <li>• Emergency Response Services</li> <li>• Minor Home Repair</li> </ul>	<ul style="list-style-type: none"> <li>• 60 or older and Franklin County resident</li> <li>• Have unmet need for service</li> <li>• Verify income/assets; sliding fee scale</li> </ul>
<b>Caregiver Support Program</b>	Provides free, short-term supportive services for non-paid caregivers of older adults, or parents caring for an adult with a disability, or someone caring for non-biological children.	<ul style="list-style-type: none"> <li>• Adult Day Services</li> <li>• Caregiving Counseling</li> <li>• Durable Medical Equipment</li> <li>• Incontinent Supplies</li> <li>• Kinship Supportive Services</li> <li>• Respite Care</li> </ul>	<ul style="list-style-type: none"> <li>• Non-paid caregivers of older adults 60+ years old</li> <li>• Non-paid parents or relatives 55 years and older caring for an adult child with a disability</li> <li>• Kinship caregivers 55 years and older who are caring for non-biological children (Franklin County only)</li> </ul>

\* Medicaid Waiver programs help provide long-term care services in the community to people who would otherwise be in an institution or nursing home.

Program Name	Who It Is For/What It Does	Basic Services and Benefits	Eligibility Requirements
<b>Care Transitions</b>	Connects individuals who have recently been discharged from the hospital to needed services. The goal is to provide safe transition from the hospital to the home and to reduce avoidable hospital readmissions.	<ul style="list-style-type: none"> <li>• RN health coach home visit</li> <li>• Medication Self-Management</li> <li>• Environmental Assessment</li> <li>• Falls Prevention</li> <li>• Disease Prevention and Education</li> <li>• Primary Care and Specialist Follow-up</li> <li>• Referrals for Community Resources</li> </ul>	<ul style="list-style-type: none"> <li>• Recent or pending discharge from a hospital or nursing facility</li> <li>• Reside in one of COAAA's eight counties</li> </ul>
<b>Central Ohio Pathways HUB</b>	Certified Community Health Workers (CHW) engage at-risk individuals to provide a comprehensive needs and risk assessment.	CHWs provide continued support, connection to care, community referrals, education and advocacy.	No age or income requirements. Must reside in Delaware, Fairfield, Franklin, Licking, Madison, Pickaway or Union counties.
<b>Local Senior Programs in Central Ohio Counties</b>	Services vary by county and can include Older Americans Act, state, and local levy funding to community agencies to provide a safety net for those who are ineligible for other services.	<ul style="list-style-type: none"> <li>• Delaware: 740-363-6677 or 800-994-2255</li> <li>• Fairfield: 740-681-5050 or 866-654-9830</li> <li>• Fayette: 740-335-2159</li> <li>• Franklin: 614-525-6200</li> <li>• Licking: 740-345-0821 or 800-452-0097</li> <li>• Madison: 740-852-3001</li> <li>• Pickaway: 740-474-8831</li> <li>• Union: 937-644-1010 or 866-722-9629</li> </ul>	<ul style="list-style-type: none"> <li>• Generally, 60 or older</li> <li>• Cost varies depending on the service and program</li> </ul>
<b>Medicare Outreach</b>	Free services from knowledgeable staff who educate individuals and groups about Medicare. We do not endorse specific Medicare plans.	<ul style="list-style-type: none"> <li>• Medicare for Beginners workshops</li> <li>• Medicare presentations to groups</li> <li>• One-on-one assistance via phone, email, or in-person</li> </ul>	No age or income requirements
<b>Long-term Care Consultations</b>	A free, customized in-home consultation that helps individuals understand how to meet current or future long-term care needs.	Information about long-term care services and supports that help individuals in maintaining their independence.	No age or income requirements
<b>Wellness Programs</b>	Health self-management and falls management workshops and wellness presentations.	<ul style="list-style-type: none"> <li>• Matter of Balance - 8 sessions</li> <li>• Health in Action - 6 sessions</li> <li>• Healthy, Well &amp; Wise - one-hour sessions</li> </ul>	No age or income requirements
<b>Volunteer Guardian Program</b>	Recruits, screens, trains, and supports volunteer guardians of the person for adults who lack medical decision-making capacity and who live in a group care setting.	<ul style="list-style-type: none"> <li>• Volunteers are appointed by the County Probate Court as Guardians of the Person</li> <li>• Volunteers are trained and supported in their role by COAAA staff</li> </ul>	Serves vulnerable residents who lack decision making capacity at facilities in Delaware, Fairfield, Fayette, Franklin, Licking, and Pickaway counties.

The mission of Central Ohio Area Agency on Aging is to inform and support people as they navigate the experience of aging or disability.

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