

# Timely Information for First Responders!!

Tips and Tools for Working with  
Older Adults & Families

Call 614-645-  
7250 to  
Schedule a  
Session  
Today!

COAAA  
3776 S. High St.,  
Columbus, OH 43207

Access Resource  
Materials & Other  
Information at  
[www.coaaa.org](http://www.coaaa.org)



Schedule a 30, 60 or 90 minute FREE  
Interactive information session with our  
experienced staff members at YOUR  
Location.

Topics Include:

- ♦ Interacting Successfully Despite Sensory Impairments & Cognitive Impairments like Dementia
- ♦ Responding to Common Health & Safety Concerns
- ♦ Interacting with the Service Network: What Options are Available, When and How to Refer People for Assistance